

PLANNING TO STAY OVERNIGHT FOR BREAKING THE ICE?

Hotel reservation is **not included** in your Breaking The Ice registration. If you are planning to stay overnight, you will need to reserve a hotel. **Please contact the hotel to make your reservation:**

The closest hotels are:

Toronto Don Valley Hotel and Suites

Address: 175 Wynford Dr, Toronto, ON M3C 1J3

Reservations: (416) 449-4111
(877) 474-6835

Website: <http://www.torontodonvalleyhotel.com>

Email: sales@tdvhotel.com

Accessibility: There are only a few accessible rooms. We have not reviewed them for features

Best Western Roehampton Hotel and Suites

Address: 808 Mt Pleasant Rd, Toronto, ON M4P

Reservations: (416) 487-5101
(800) 780-7234

Website: www.bestwestern.com

Email: 66068@hotel.bestwestern.com

Accessibility: There are only a few accessible rooms. We have not reviewed them for features

Tips:

Location: Both hotels are a short drive from the Conference Centre

Cost: There is no special Breaking the Ice Conference rate.

Important: Photo ID and credit card will be required at check-in. Please discuss your method of payment with the hotel directly when making the reservation.

GENERAL TIPS FOR MAKING A HOTEL RESERVATION

When making a reservation, the following ideas will help you:

BEFORE YOU ARRIVE

The Price

Groups/conferences often have special hotels and rates. Be sure to mention if you are traveling with a group or for a conference.

The Room

- How many people are traveling with you?
- How many beds do you need? What size of bed - single, double, queen/king?
 - (NOTE: Rooms are often 2 single, 2 double, 1 queen or 1 king. Queen/King often cost more)
- Do you have a mobility aid (walker, wheelchair, power wheelchair)? Does your travel companion have a mobility aid?
- Do you require Deaf/hard of hearing signalling systems?

The Bathroom

- Is there a bathtub? Is there a shower?
- Does the toilet have grab bars? Does the tub/shower have grab bars?
- Is there a lift in the bathroom?
- Does the shower have shower chairs/bath benches?

NOTE: Sometimes the shower in the change room by the pool is more accessible than the shower/tub in the room. Also, it's not often advertised, but remember that many hotels will provide toiletry items (e.g., hairdryer, toothpaste, toothbrush) should you forget to pack yours.

Other Features

- Is there free Wifi (wireless internet)?
- Is there an elevator?
- Is there a speaker phone?

The Reservation

Hotels request a credit card to reserve a room. When you make a reservation, you will be provided with a confirmation number. Write this number down, or ask the hotel staff to text or email it to you.

Cancellation

Many hotels offer 24 hour cancellation without penalties. If you need to cancel, be sure to call to avoid penalty fees.

WHEN YOU ARRIVE

- Provide your confirmation number and name.
- Provide a credit card number for a damage deposit. You can use the same card you made the reservation with. NOTE: You will only be charged if there is damage.
- If you will be paying in cash, inform the hotel so that they can put that on file.

REMEMBER: Many rooms have a fridge or counter with items such as water, alcohol, chocolate. Often, these are NOT free. Movies on the television are also additional charges. Be sure to ask if you are unsure.

WHEN YOU LEAVE

- Provide your room key to the front desk when you check-out.
- Make payment in cash, or credit card.